

EAST AYRSHIRE LEISURE

Our Values and Behaviours



B

Being honest and demonstrating integrity at all times

- I am open and honest and able to admit when I am wrong
- I am always honest in my communications with colleagues and customers
- I am helpful and polite and treat customers and colleagues fairly and with respect
- I reflect honestly on my work practices and behaviours



E

Engaging and inclusive with our people, partners and communities

- I actively listen to customers, colleagues and partners
- I show empathy and am able to put myself in other people's shoes
- I demonstrate a positive attitude towards diversity
- I care about employees' and colleagues' achievements



S

Striving for continuous improvement by being ambitious and aspirational in all that we do

- I actively seek new ideas and approaches and share them with colleagues
- I work pro-actively and take initiative in all tasks
- I embrace new technologies to improve services
- I take pride in my role and strive to be the best that I can be



T

Taking responsibility and being accountable

- I have a positive attitude to work and challenge negative attitudes
- I am aware of, and take responsibility for, how my emotions affect other people
- I always display responsible behaviour
- I am an ambassador for East Ayrshire Leisure Trust