

Grange Leisure Centre Reopening

Reopening of Services dates

(Please refer to relevant sections below for restrictions)

Synthetic Grass Pitches – 31st August

Sports Hall / Sports Court bookings – 28th September

Sports Coaching / Kids Activities – anticipated relaunch date 19th October

As per government guidance, we ask that you wear a face covering when in the facility, up to the point you are within the exercise area. It is not recommended that face coverings are worn whilst participating in physical activity.

We would like to offer a warm welcome back to all our customers and hope that as time progresses, we can return to normal conditions but in the meantime we have introduced a number of control measures which must be adhered to at all times to keep users and staff as safe as possible. Please take the time to read the information below.

Opening Hours from 28th September

Monday – Friday 5-9.45pm

Saturday and Sunday – 9am-4.45pm

Bookings

For all bookings you are required to have a customer profile set up on our booking system. This can be completed by yourself online or by contacting (01563 536997).

Please note no bookings will be accepted via social media.

Relevant booking forms, Terms and Conditions MUST be completed and emailed to the venue GrangeAcademyLeisureCentre@eastayrshireleisure.com prior to your booking being confirmed (where applicable)

All bookings must be pre booked and paid for in advance by calling the venue on 01563 536997 during opening hours.

No cash payments will be taken.

- East Ayrshire Leisure Fitness Members can book gym sessions, fitness classes and Racquet sports 8 days in advance,
- Non-Members can book gym sessions, fitness classes and Racquet sports 7 days in advance.

- Synthetic Grass Pitch midweek and Sports Hall bookings can be made up to 7 days in advance. The current user has 1st priority for the slot for the following week.
- All sessions/classes must be pre-booked and paid for in advance.

Cost

All Fitness and Learn to Swim Direct Debit Memberships remain frozen at this time.

Pay As You Go for Fitness Classes, Gym Sessions & Racquet Sports will begin from Monday 14th September – Wednesday 18th November, with current frozen members receiving a discounted rate.

	Member	Non-Member
Badminton / Short Tennis	£6.40	£7.50
Badminton / Short Tennis U18	£4.95	£5.80
Table Tennis	£4.40	£5.20
Table Tennis U18	£3.05	£3.60

Cancellation Policy

All cancellations must be completed by contacting the venue 01563 536997.

If the class/booking is cancelled by East Ayrshire Leisure you will be contacted and offered a refund or the option to move to an alternative date.

If you wish to cancel your booking, it is nonrefundable.

COVID-19 Symptoms

- We ask that if you develop any symptoms associated with COVID-19 prior to your session/class that you cancel.
- Should you develop any symptoms following your session/class you follow the Scottish Government Contract-Tracing guidelines. <https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19/test-and-protect/coronavirus-covid-19-contact-tracing>.
- In line with Scottish Government recommendations if you have never booked with us before we will ask you for some basic personal details to set up a profile with us at the time of booking.
- Please note, should you be unable to attend a session/class due to self-isolating we can offer to move your booking to an alternative date.

Please take note of the following information & safety measures and ensure that they are adhered to at all times.

Arrival/Departure

- You should not arrive more than 10 minutes prior to your pre-booked slot/class
- You should arrive ready to participate in the session/class.
- You **MUST** queue outside the venue at the appropriate markings until such time a member of staff allows you to enter.
- You should check-in at the venue office or with the designated member of staff.
- We recommend bringing your own hand sanitiser for use during your visit, however hand sanitising stations will be available throughout the building.
- At the end of your booking you are expected to leave the facility immediately.

Facilities

- Toilet facilities will be available but physical distancing must be adhered to at all times.
- Changing rooms will be closed at this time.
- You should follow all signposted instructions and any one-way systems.
- Physical distancing rules outlined by the Scottish Government should always be adhered to. <https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19/coronavirus-covid-19-physical-distancing>
- Please ensure you read the UK Active Statement within our fitness venues and consult your doctor prior to booking a slot if you are unsure of any guidance.

Synthetic Grass Pitches

(Monday 31st August for Training)

(Saturday 19th for Friendly Matches)

- Our Synthetic grass pitches are bookable for organised outdoor contact sport for all ages subject to guidance from the Scottish Government and the Scottish Football Association.
- All clubs **MUST** ensure they have completed relevant risk assessments and adhere to all guidance issued by the Scottish Government and National Governing Bodies. <https://www.scottishfa.co.uk/footba.../return-to-football-hub/>
- Clubs are required at the time of booking to provide us with the name and contact details for their COVID officer.

Synthetic Grass Pitches Midweek Training Bookings

- Bookings for Mid-week training can only be taken up to 7 days in advance, with the current user having first refusal of the slot.
- Bookings are available on a pay as you go basis or you can take out a block booking. Should you take a minimum of 32 sessions prior to 4th July 2021 and/or you are a member of East Ayrshire Sports Council you can receive discounted rates. For further information contact the venue.
- For further details on how to book our synthetic grass pitches including our terms & conditions, please contact the venue.

Synthetic Grass Pitches Weekend Bookings

- Weekend friendly matches can take place from Saturday 19th September.
- Bookings can be made from Monday 14th September following our normal weekend booking process, details of which can be found [here](#)
- Due to current circumstances bookings will be for either 45 min or 1hr 45 mins to allow a 15 minute changeover period between matches.
- Players must not arrive more than 30 minutes prior to their booking starting and are asked to leave immediately after their booking has finished.
- No spectators will be permitted at this time.
- There will be no changing room access at this time so come match ready.
- Limited access will be available to toilets for players and coaches only, with only 1 person allowed in the building at a time.
- Team must adopt the Red, Amber and green zones outlined by the SFA.

Sports Hall Bookings (excluding Racquet Sports) **(Monday 28th September)**

- Our Sports Halls are bookable for
 - Non-contact activities for Adults and young people (12yrs+) where social distancing measures in place.
 - Contact and Non-contact activities for Children (0-11)
 - Subject to guidance from the Scottish Government and relevant National Governing Body.
- Maximum capacity numbers (including coaches) per session are

11yrs and under

- *20 participants per division including instructors e.g. in a 3 badminton court hall a maximum capacity for 1/3 of the hall would be 20 and the full hall would be 60*

12yrs+

- *9 participants per division e.g. in a 3 badminton court hall a maximum capacity for 1/3 of the hall would be 9 and the full hall would be 27*

Please note that your NGB guidance must be adhered to so if the number stipulated within their guidance is less than the capacity numbers above you must stick with the NGB advice.

We have calculated these capacity numbers based on the following guidance issued by sportscotland <https://sportscotland.org.uk/media/6095/phase-3-return-to-sport-and-physical-activity-guidance-100920-final.pdf> and <https://sportscotland.org.uk/covid-19/getting-your-facilities-fit-for-sport/> in addition to speaking to Sportscotland to clarify our logic.

- Bookings can only be taken up to 7 days in advance, with the current user having first refusal of the slot.
- Any club/organisation who had a block booking with us the week beginning 16th March prior to lockdown will be contacted by venue staff from Thursday 17th September to discuss your booking. As you can appreciate we may not be able to offer you the exact

day, time or area you had previously due to guidance and restrictions e.g. having to stagger booking times, limited capacity numbers, implementing cleaning times in between bookings. We will do our best to accommodate you as close to your previous slots however we ask that you can be flexible and work with us at this time.

- Block bookings will take priority. Deadline for bookings to be confirmed by the club/organisation will be Wednesday 23rd September. Any available sessions after that will be released to the general public on Monday 28th September.
- Sessions will be booked as 45mins slots to allow for change overs and cleaning to be carried out. If you book more than one hour then it will be the last hour of your booking that will be reduced to 45mins and priced accordingly. You will be charge accordingly for this and will be reviewed as time moves on.
- All clubs MUST ensure they have completed relevant risk assessments and adhere to all guidance issued by the Scottish Government and National Governing Bodies.
<https://sportscotland.org.uk/covid-19/>
- Clubs are required at the time of booking to provide us with the name and contact details for their COVID officer.
- Bookings are available on a pay as you go basis or you can take out a block booking. Should you take a block booking from Monday 28th September till December 2020 you will receive our 15% discounted rates to help you #makethecomeback. For further information contact the venue.
- Our prices can be viewed [here](#)

Racquet Sports
(Monday 28th September)

- Bookings for indoor casual racquet sport courts can be taken for singles only.
- 12yrs+ must adhere to social distancing.
- You must bring your own equipment as our hire service will not be available at this time.
- Our prices can be viewed [here](#)

Community Space Bookings
e.g. Dance Studio, Assembly Halls
(Monday 28th September)

- Our Community Spaces e.g Dance Studio, Assembly Halls are bookable for
 - Non-contact activities for Adults and young people (12yrs+)
 - Any activity for Children (0-11)
 - Subject to guidance from the Scottish Government and relevant National Governing Body.
- Maximum capacity numbers per sessions are

Area	11 years and under	12yrs+
Assembly Hall	60	30
Community Room	20	9

Please note that your NGB guidance must be adhered to so if the number stipulated within their guidance is less than the capacity numbers above you must stick with the NGB advice.

We have calculated these capacity numbers based on the following guidance issued by sportscotland <https://sportscotland.org.uk/media/6095/phase-3-return-to-sport-and-physical-activity-guidance-100920-final.pdf> and <https://sportscotland.org.uk/covid-19/getting-your-facilities-fit-for-sport/> in addition to speaking to Sportscotland to clarify our logic.

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Sports Coaching / Kids Activities (Anticipated relaunch date 19th October 2020)

- Further information will be issued out through social media, our website and direct contact with previous participants within our sports coaching programmes in due course.

Kids Birthday Parties (no date confirmed)

- Further information on Kids Birthday Parties will be issued out in due course

Summary

As stated, it is our ambition to return to facilities in a safe and responsible manner and all the above, whilst restrictive, is designed to achieve this aim. We do need the support and patience of our customers in these difficult times and we hope you will respect that our staff are keen to assist but East Ayrshire Leisure will not allow them to be placed in a position of unacceptable risk. The information above has been prepared to meet the Scottish Government guidelines. East Ayrshire Leisure reserve the right to remove any individual who is found to be knowingly in breach of the guidance or the spirit of this guidance and will not hesitate to do so.

Finally, please be reassured that we will be carefully monitoring the implementation and impact of these controls and will amend and improve practice for the benefit of all wherever and whenever possible.