

## **Indoor Group Fitness Classes**

Doon Valley Leisure Centre  
Hunter Fitness Suite  
Loudoun Leisure Centre  
Rose Reilly Sports Centre  
William McIlvanney Leisure Centre

**As per government guidance, we ask that you wear a face covering when you are indoors and not taking part in exercise.**

### **Bookings**

Indoor Fitness Classes can be booked 7 days in advance.  
All Classes must be pre-booked and paid for in advance.

#### **PHONE BOOKINGS**

Contact the venue during opening hours.

#### **BOOK ONLINE**

**If you answer YES to either question below you already have an account set up;**

**Question?** - Do you already use our Sports Facilities OR have you booked tickets online for a Palace Theatre Show \ East Ayrshire Leisure Event?

**Action** - Please enter you email address and password on the portal if you know it or click on RESET PASSWORD

**If you answer NO TO BOTH questions please complete the mandatory fields to register an account.**

**ONLINE BOOKING PORTAL LINK <https://ealtleisure.nslcrm.co.uk>**

If you have any problems accessing the portal please email your issue to [Bookings@eastayrshireleisure.com](mailto:Bookings@eastayrshireleisure.com) and a member of staff will respond to your query as soon as they are available.

### **COST**

**Pay As You Go Pricing**  
45 Minute Fitness Class - £4.80  
30 Minute Fitness Class - £3.20

**Included as part of your Active Plus, Active Lifestyle, Active Staff or Active Youth Membership.**

## **Cancellation Policy**

Member cancellations can be completed on the online booking portal.

All PAYG cancellations must be completed by contacting the venue.

If the class/booking is cancelled by East Ayrshire Leisure you will be contacted and offered a refund or the option to move to an alternative date.

If you wish to cancel your booking, it is nontransferable and nonrefundable.

## **Indoor Fitness Class Guidance**

- Fitness Classes must be pre-booked online or via the telephone. Anyone turning up without a prior booking will be turned away without exception.
- There will be appropriate change over times in between classes to allow for the cleaning of equipment and reduce the risk of grouping.
- Where appropriate markings may be placed on the floor to identify your workout area.
  - Music will be played at a lower level than normal.
  - Please assist our instructors and wipe down your equipment after use.

## **COVID-19 Symptoms**

- We ask that if you develop any symptoms associated with COVID-19 prior to your session/class that you cancel.
- Should you develop any symptoms following your session/class you should follow the Scottish Government Contract-Tracing guidelines.  
<https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19/test-and-protect/coronavirus-covid-19-contact-tracing>.
- In line with Scottish Government recommendations if you have never booked with us before we will ask you for some basic personal details to set up a profile with us at the time of booking.
- Please note, should you be unable to attend a session/class due to self-isolating we can offer to move your booking to an alternative date.