

Gyms **(Monday 26th April)**

Doon Valley Leisure Centre
Loudoun Leisure Centre
Rose Reilly Sports Centre
William McIlvanney Leisure Centre

Hunter Fitness Suite (Re-opening 10th May)

As per government guidance, we ask that you wear a face covering when you are indoors and not taking part in exercise.

Bookings

Gym sessions can be booked 7 days in advance.
All sessions/classes must be pre-booked and paid for in advance.

PHONE BOOKINGS

Contact the venue during opening hours.

BOOK ONLINE

If you answer YES to either question below you already have an account set up;

Question? - Do you already use our Sports Facilities OR have you booked tickets online for a Palace Theatre Show \ East Ayrshire Leisure Event?

Action - Please enter you email address and password on the portal if you know it or click on RESET PASSWORD

If you answer NO TO BOTH questions please complete the mandatory fields to register an account.

ONLINE BOOKING PORTAL LINK <https://ealtleisure.nslcrm.co.uk>

If you have any problems accessing the portal please email your issue to Bookings@eastayrshireleisure.com and a member of staff will respond to your query as soon as they are available.

COST

Pay As You Go Pricing
Gym Session - £4.80
Gym Session Juvenile - £3.70

Included as part of the Active Plus Monthly Membership - £18.00

All Fitness Direct Debit Memberships remain frozen at this time.

Cancellation Policy

Members cancellations can be completed on the online booking portal.

All PAYG cancellations must be completed by contacting the venue.

If the class/booking is cancelled by East Ayrshire Leisure you will be contacted and offered a refund or the option to move to an alternative date.

If you wish to cancel your booking, it is nontransferable and nonrefundable.

Gym Guidance

- High risk touch points will be cleaned in-between every Gym Session.
- Gym slots MUST be pre-booked online or via the telephone. Anyone turning up without a prior booking will be turned away without exception.
- Gym equipment will be spaced out in the gym accordingly to allow for social distancing.
- Please ensure you clean the equipment before and after use, using the cleaning solution provided.
- Specified clean times will be allocated throughout the day to allow staff to deep clean these areas.
- No personal belongings such as sports bags, handbags will be permitted in the gym.
- Please do not bring a personal towel to wipe down equipment, use appropriate solution and disposable paper towels provided.
- Please ensure you bring your own water bottle already filled up. The water cooler will not be available for use at this time.
- Please ensure physical distancing is adhered to within the free weights area.
- Should you feel physical distancing is not being followed please inform a member of staff.

COVID-19 Symptoms

- We ask that if you develop any symptoms associated with COVID-19 prior to your session/class that you cancel.
- Should you develop any symptoms following your session/class you should follow the Scottish Government Contract-Tracing guidelines.
<https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19/test-and-protect/coronavirus-covid-19-contact-tracing>.
- In line with Scottish Government recommendations if you have never booked with us before we will ask you for some basic personal details to set up a profile with us at the time of booking.
- Please note, should you be unable to attend a session/class due to self-isolating we can offer to move your booking to an alternative date.

