**Swimming Pools**

(19th July – Level 0)

Auchinleck Leisure Centre
Doon Valley Leisure Centre
Loudoun Leisure Centre

**As per government guidance, we ask that individuals aged 5yrs + wear a face covering when you are indoors and not taking part in exercise.**

We would like to offer a warm welcome back to all our customers and hope that as time progresses, we can return to normal conditions but in the meantime we have introduced a number of control measures which must be adhered to at all times to keep users and staff as safe as possible. Please take the time to read the information below.

Venue swimming timetable’s can be viewed here;

<https://eastayrshireleisure.com/sport-fitness/swimming-lessons/>

**PHONE BOOKINGS
Bookings can be made up to 7 days in advance.
All bookings must be pre booked and paid for in advance.
Contact the venue during opening hours.**

**Pay As You Go Pricing**Lane Swim – £3.30

Lane Swim Concession - £2.10

**Included as part of the Active Plus, Active Lifestyle, Active Swim, Active Staff & Active Youth Membership**

**Cancellation Policy**All cancellations must be completed by contacting the venue.
If the class/booking is cancelled by East Ayrshire Leisure you will be contacted and offered a refund or the option to move to an alternative date.
If you wish to cancel your booking, it is nontransferable and nonrefundable.

**Swimming Pool Guidance**

* Public, Family and Fun Swim slots will last for 1 hour, which includes changing time before and after your swim. Appropriate change over times in between sessions will be scheduled in the timetable for cleaning of high risk touch points.
* Customers should arrive no more than 10 minutes before their session is due to start.
* Public swim sessions will consist of lane swimming. Three (wider) lanes will be available suitable for different abilities, slow, medium and fast. Sessions at this time will be for 16yrs+ or 12-15yr olds if they be accompanied by an adult.
* At this time there will be a maximum of 4 swimmers per lane.
* Family Swims will consist of sectioned off areas of the pool that are exclusively for you and your family.
* All slots MUST be pre-booked via the telephone or online, booking into the appropriate lane. Anyone turning up without a prior booking will be turned away without exception.
* All customers should arrive ‘Beach Ready’. Swimming attire on underneath your clothing and ready to swim.
* Please avoid bringing too many personal belongings with you. Lockers will not be in use, please leave all belongings in the designated area, which will be locked during your session.
* Showers will be available (depending on venue). Customers should shower before arriving at the centre. This will be reviewed and adapted as soon as possible.
* Distancing guidance should be followed when moving through the centre.
* Please follow the one way systems within the centre and on poolside.
* A face mask must be worn when moving through the centre.
* No spectators will be allowed.
* Should you feel physical distancing is not being followed please inform a member of staff.
* Please respect other swimmers and do not overtake whilst swimming. Before pushing off at each turn, check to see if anyone faster is approaching and let them passed.

**COVID-19 Symptoms**

* We ask that if you develop any symptoms associated with COVID-19 prior to your session/class that you cancel.
* Should you develop any symptoms following your session/class you should follow the Scottish Government Contract-Tracing guidelines. <https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19/test-and-protect/coronavirus-covid-19-contact-tracing>.
* In line with Scottish Government recommendations if you have never booked with us before we will ask you for some basic personal details to set up a profile with us at the time of booking.
* Please note, should you be unable to attend a session/class due to self-isolating we can offer to move your booking to an alternative date.