

TICKETS – CONDITIONS OF SALE

- In order to process your booking, we must be provided with contact details should any performance details change. You can see how we store your data by viewing our [Privacy Statement](#)
- For safety, all patrons attending a show must have a valid ticket including infants and children.
- All tickets are non-refundable unless the show has been cancelled / rescheduled by East Ayrshire Leisure.
- It is your responsibility to check your ticket(s) as mistakes cannot always be rectified after purchase. Please check your ticket(s) on receipt carefully and contact us immediately if there is a mistake. You will receive an e-receipt. Please note that this is not a show ticket – if you do not receive a separate e-ticket stating your seat number, please contact the Box Office by email or telephone
- A £2 transaction fee is applied to all ticket sales. This contributes to all administration and running costs.
- All credit and debit card payments are processed through a secure payment site. At no time does East Ayrshire Leisure store debit / credit card data.
- Prices may change from those published.
- If you have special access requirements, please contact the Box Office by telephone on 01563 554900 during normal office hours.
- We reserve the right to refuse admission.
- We reserve the right to alter or amend the programme of performances, classes and events as necessary due to unforeseen circumstances. We will notify customers of any changes as soon as practically possible.
- If you are entitled to a concession we may ask for proof of identity
- Latecomers may have to wait until there is a suitable break in the performance/event to be admitted.

If you need to contact the Box Office, please email: boxoffice@eastayrshireleisure.com
or telephone 01563 554900

Box Office Opening Hours:

Mon – Thurs: 09.30am – 16.45pm

Friday: 09.30am – 15.45pm